



We must collect certain information to administer the Fire Victim Trust. This Privacy Policy applies only to information collected for that purpose. When using the Fire Victim Trust Portal and by submitting any hard copy documents or materials to us, you agree to the collection and use of information described in this Privacy Policy.

## WHAT PERSONAL DATA DO WE COLLECT ABOUT YOU?

We may collect your personal data to perform our duties outlined in the Fire Victim Trust Claims Resolution Procedures approved by the Court on June 20, 2020, and may obtain it from your submitted Claims Questionnaire, your document submissions, communications with you or your attorney, or from outside parties such as Prime Clerk or California state or local taxation and real property records. We may collect personal data about you to process transactions or claims, to determine if you qualify for compensation from the Trust, and to prevent fraud. Where required, we will obtain your consent before collecting it. The personal data may include:

- Name and address
- Income and assets
- Dates of Birth/Death
- Medical or health data
- Social security number and/or taxpayer identification number
- Information from insurance carriers or FEMA or the Wildfire Assistance Program.

## WHAT DO WE DO WITH YOUR PERSONAL DATA?

We comply with Federal and State requirements related to the protection of and use of your data. This means that we only share data where we are permitted and required to do so. We also may be required to obtain your authorization before disclosing certain types of personal data.

We may use your data in order to:

- Process transactions or claims
- Prevent fraud
- Respond to your requests
- Determine your eligibility for and the amount of compensation from the Trust
- Comply with requirements of the Trust Agreement
- Determine lien obligations from insurance carriers, Medicare or Medicaid

We do not sell personal data for any reason. We may share your personal data with other entities authorized to receive it by the Fire Victim Trust to perform services related to your claim.

## HOW DO WE PROTECT YOUR PERSONAL DATA?

To protect your personal data, we maintain physical, electronic and procedural safeguards. We restrict access to your personal data. We also train our employees in the proper handling of your personal data.



## **HOW LONG DO WE RETAIN YOUR DATA?**

We retain your Personal Data so long as it serves the purposes listed in this Privacy Policy, including to operate our services, send you notices and other important messages, to resolve disputes, to enforce the terms of the Trust Agreement, and to comply with our legal obligations.

## **WHERE DO WE STORE YOUR DATA?**

We may store or process your data outside your city, province, or state. Data is stored solely within the United States. Other data storage jurisdictions may operate under privacy and data protection laws different from those of your home jurisdiction. Your submission of data and your consent to this Privacy Policy include consent to such storage and processing outside of your jurisdiction.